



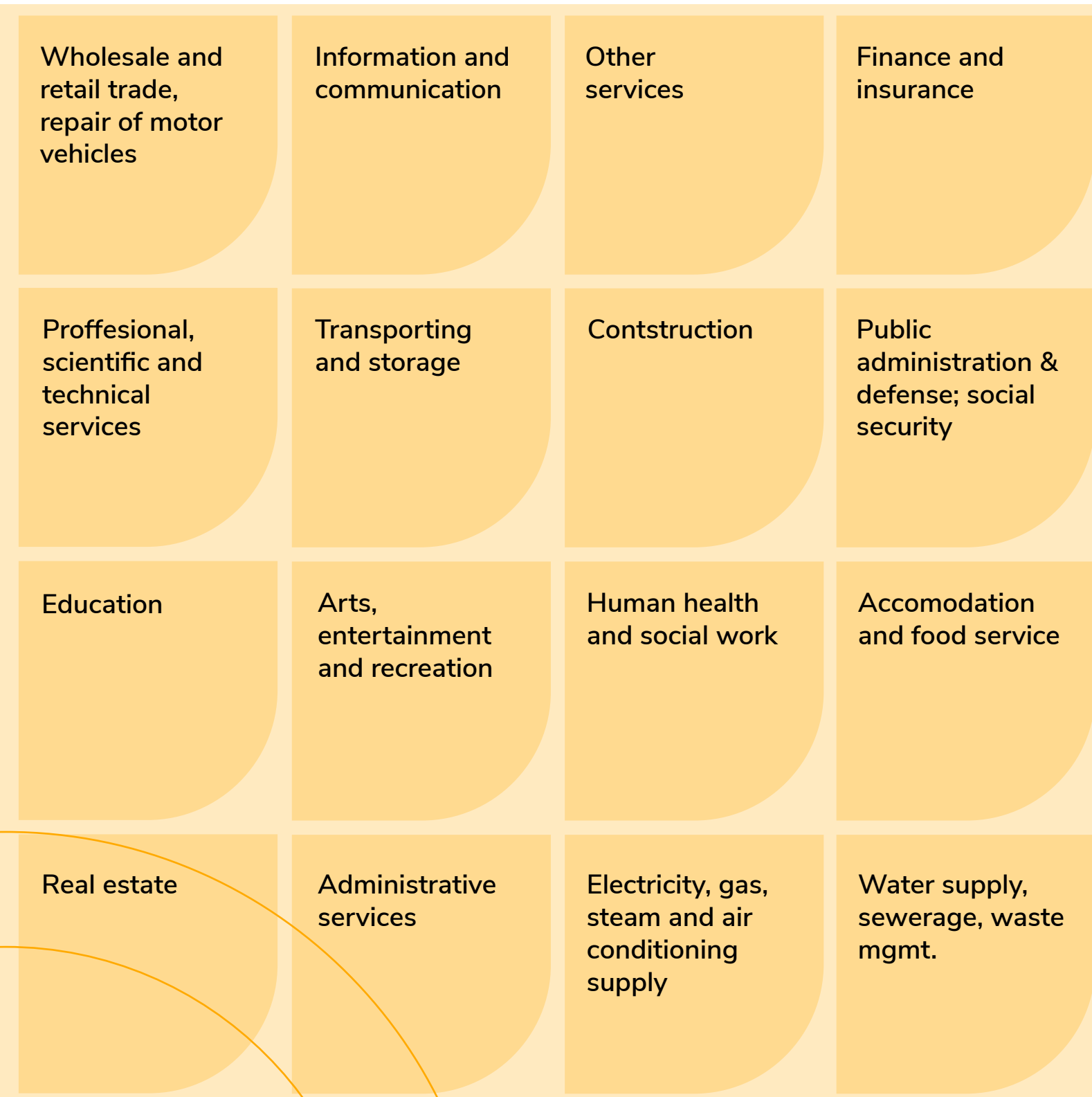
How Modern and Efficient Is Your IT Infrastructure Compared to Other Companies?

2021 Survey of executives of Latvian companies evaluating the effectiveness of their IT infrastructure, identifying their main challenges and predicting expected investments.

Scope of the Study

522 Latvian companies

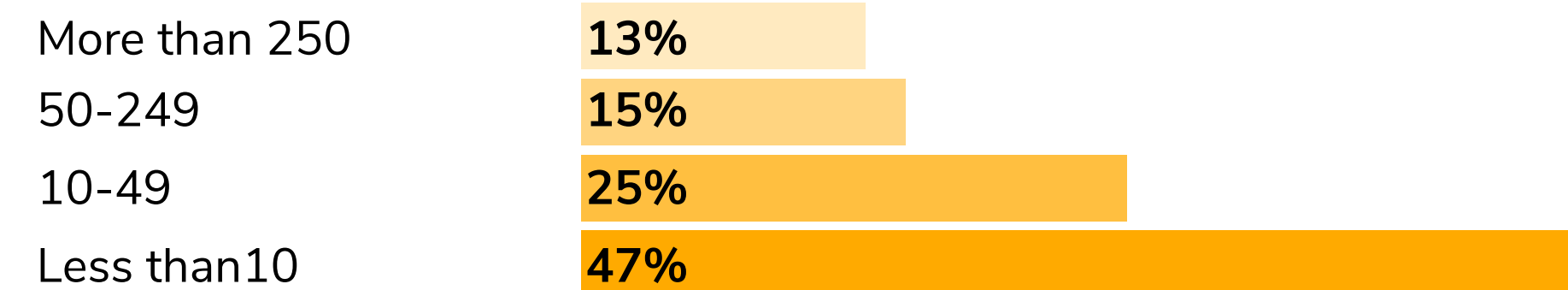
16 economic sectors



Company Size (n=522) By turnover



Company Size (n=522) By number of employees



Role (n=522)



Key Findings



Types of IT resources used



Frequency of new IT solution implementation



Evaluation of companies' IT infrastructure



Use of cloud solutions



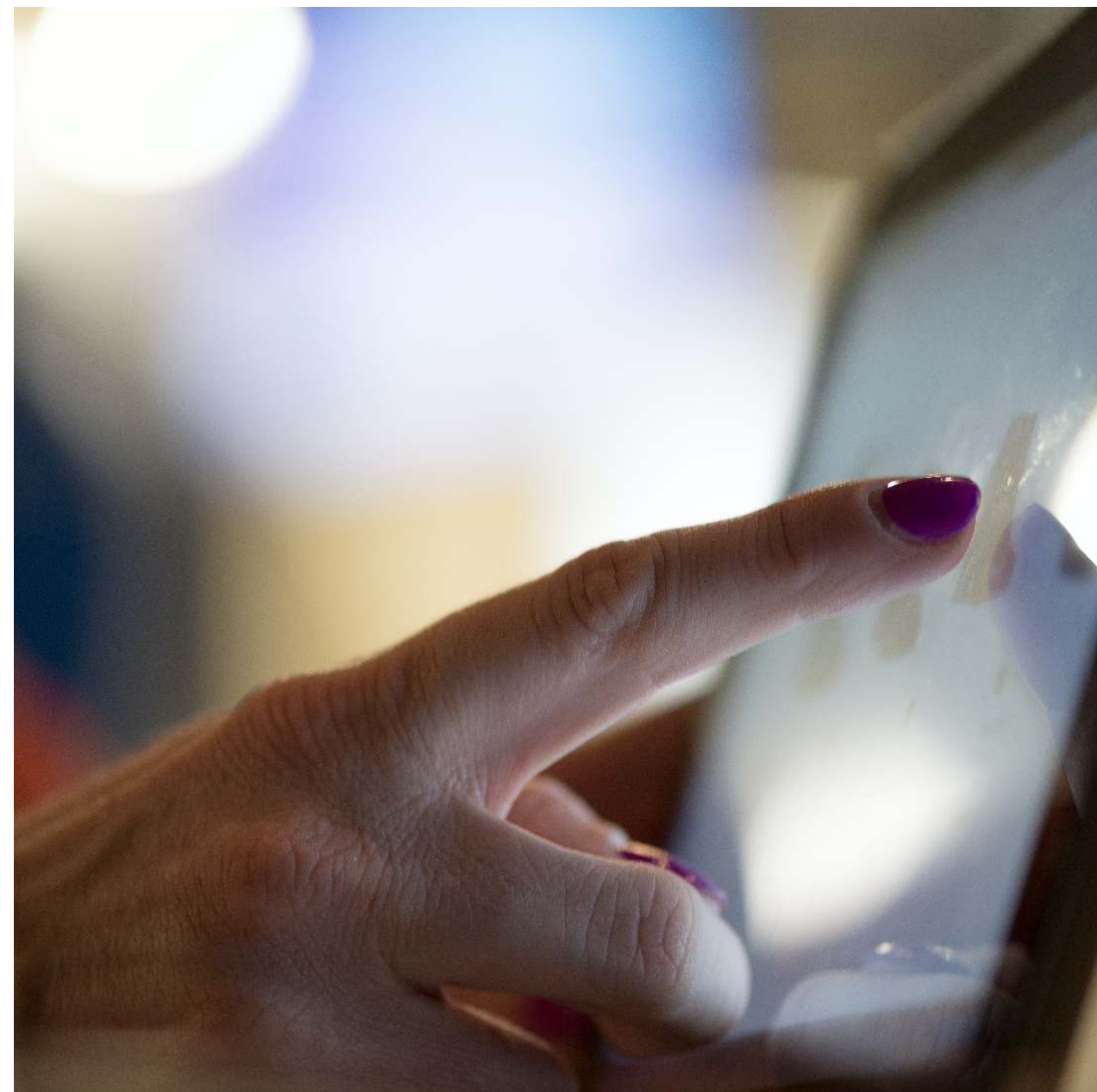
Areas of concern



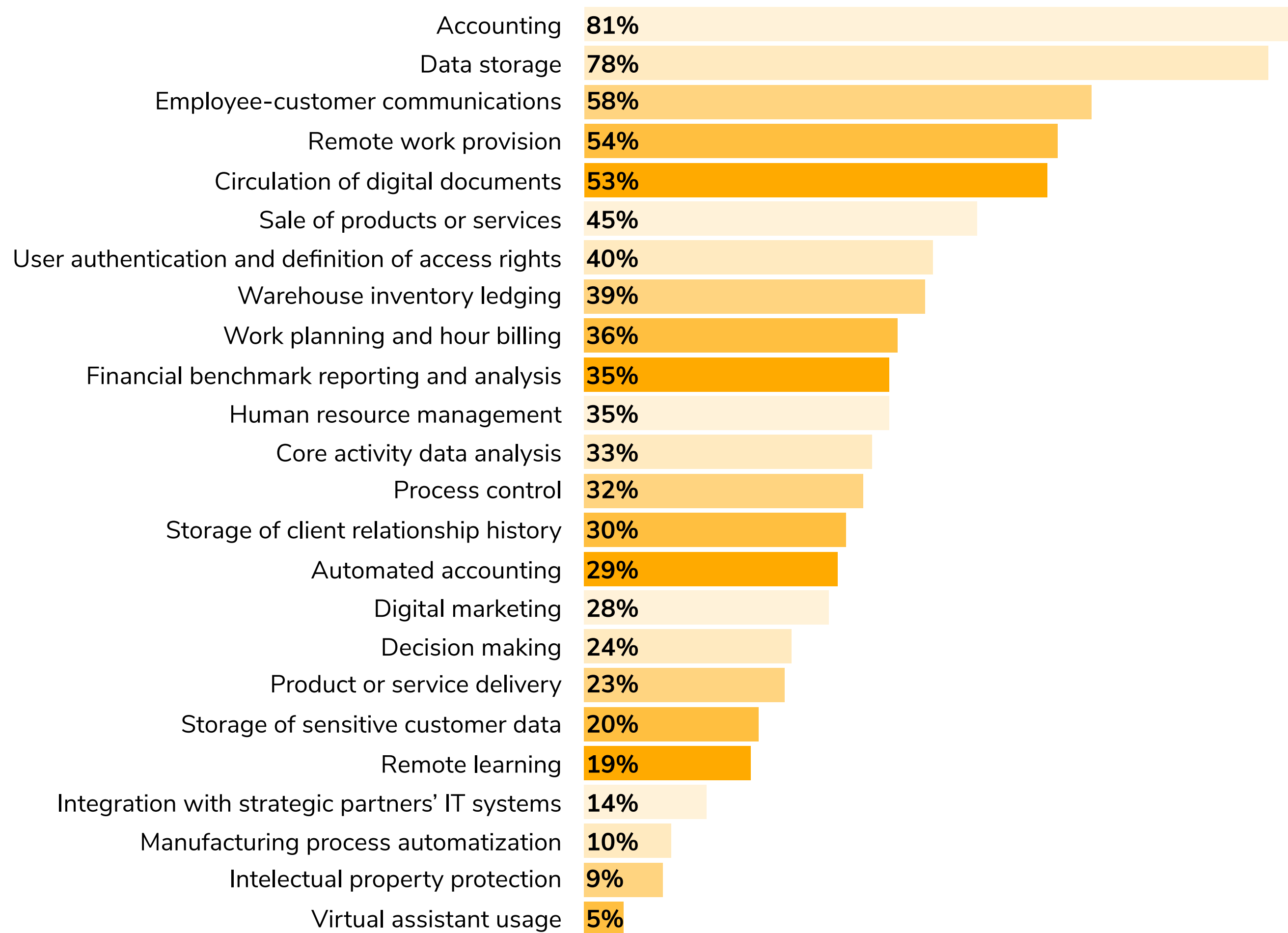
Expected IT infrastructure investments

IT Resources Used

Most Latvian companies use IT solutions for **accounting**, data storage and to communicate with customers.



What purpose and processes are you using IT resources for?



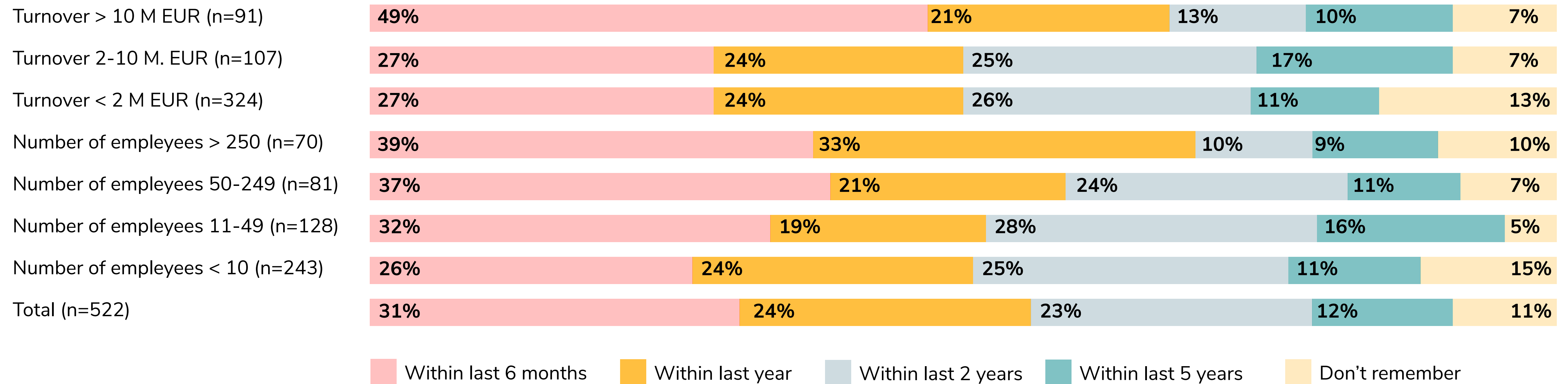
Implementation of New IT Solutions



Latvian businesses continuously implement new IT solutions.

Large companies are the most active – almost half of them have implemented new IT solutions within the last 6 months.

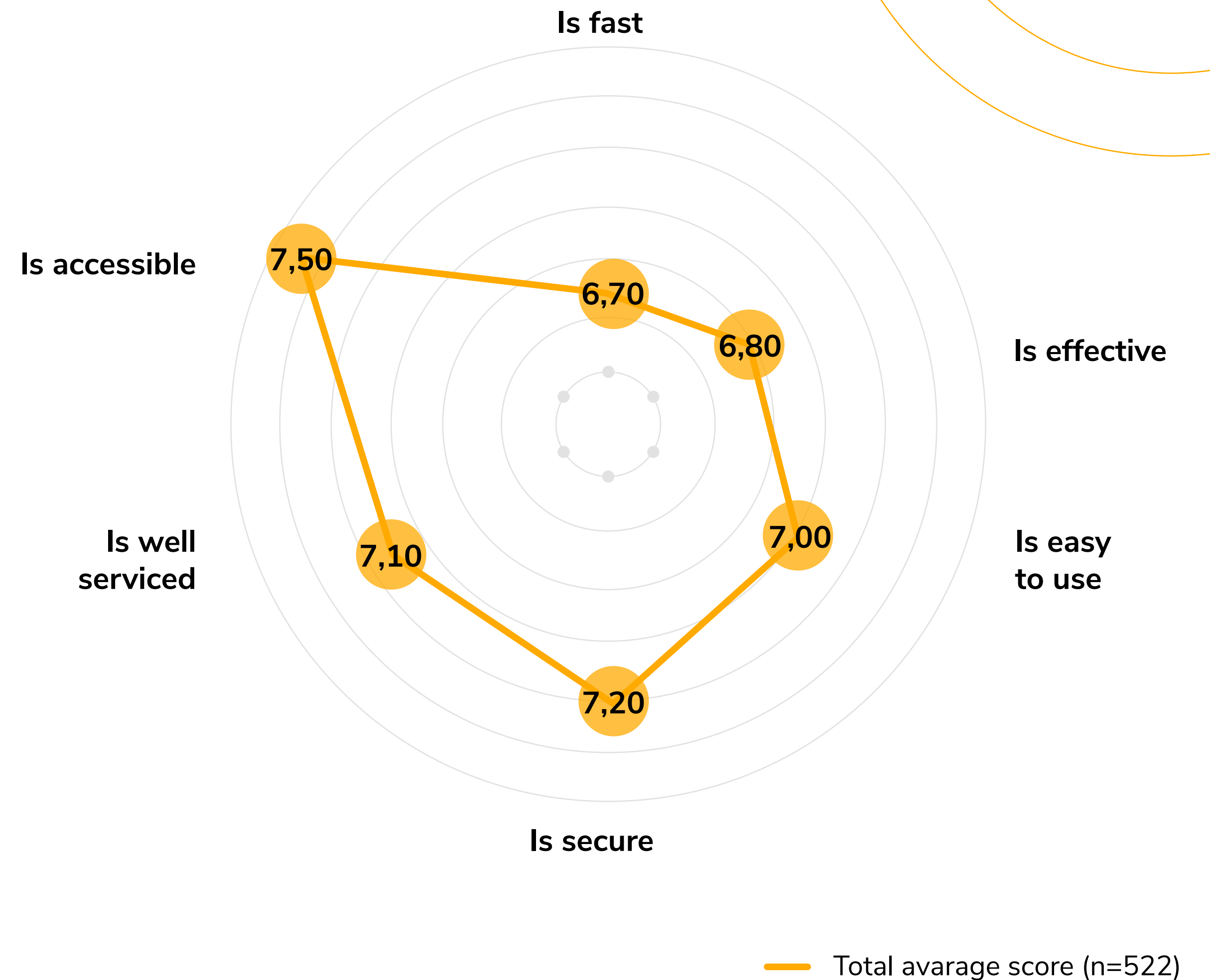
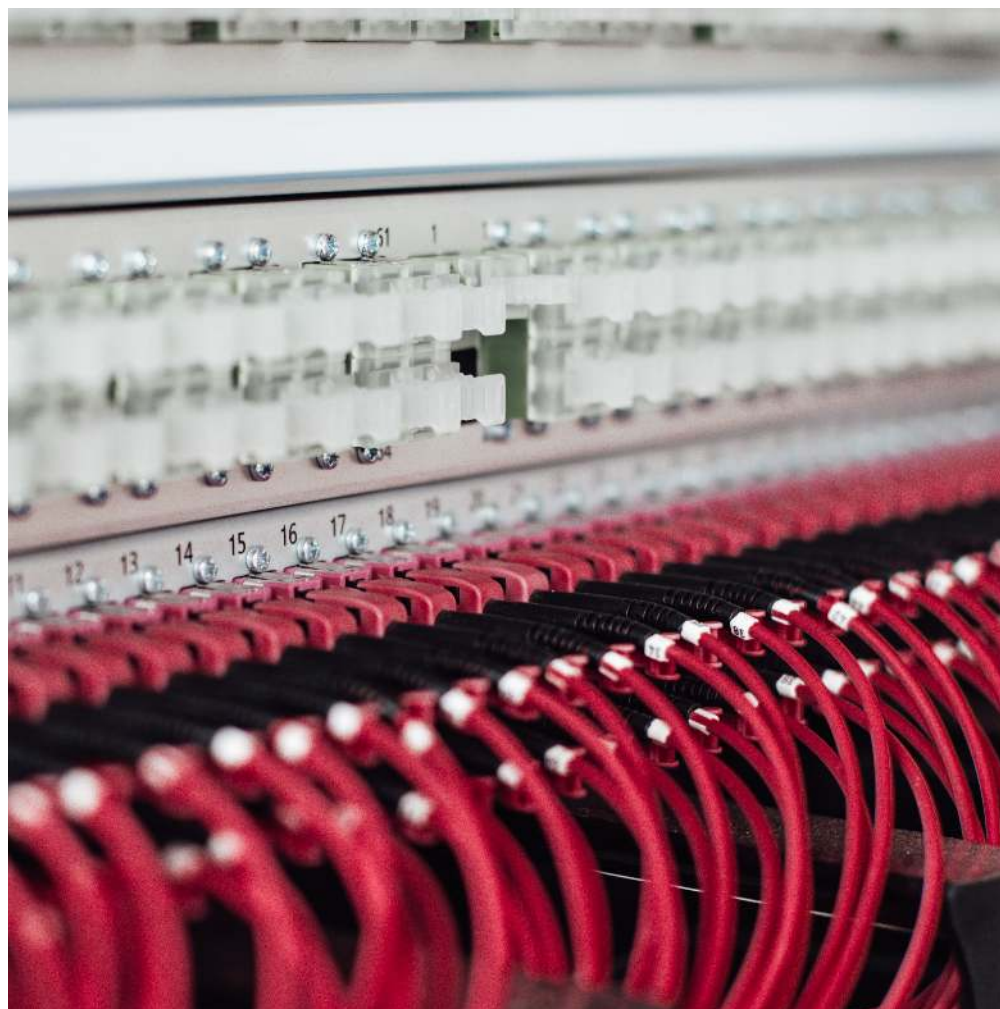
When was the most recent implementation of new IT solutions in your company?



Evaluation of Company's IT Infrastructure

Executives give the highest ratings to their company's IT infrastructure accessibility and security; speed is rated the lowest.

The smaller the company the lower its process automatization and digital transformation readiness is.

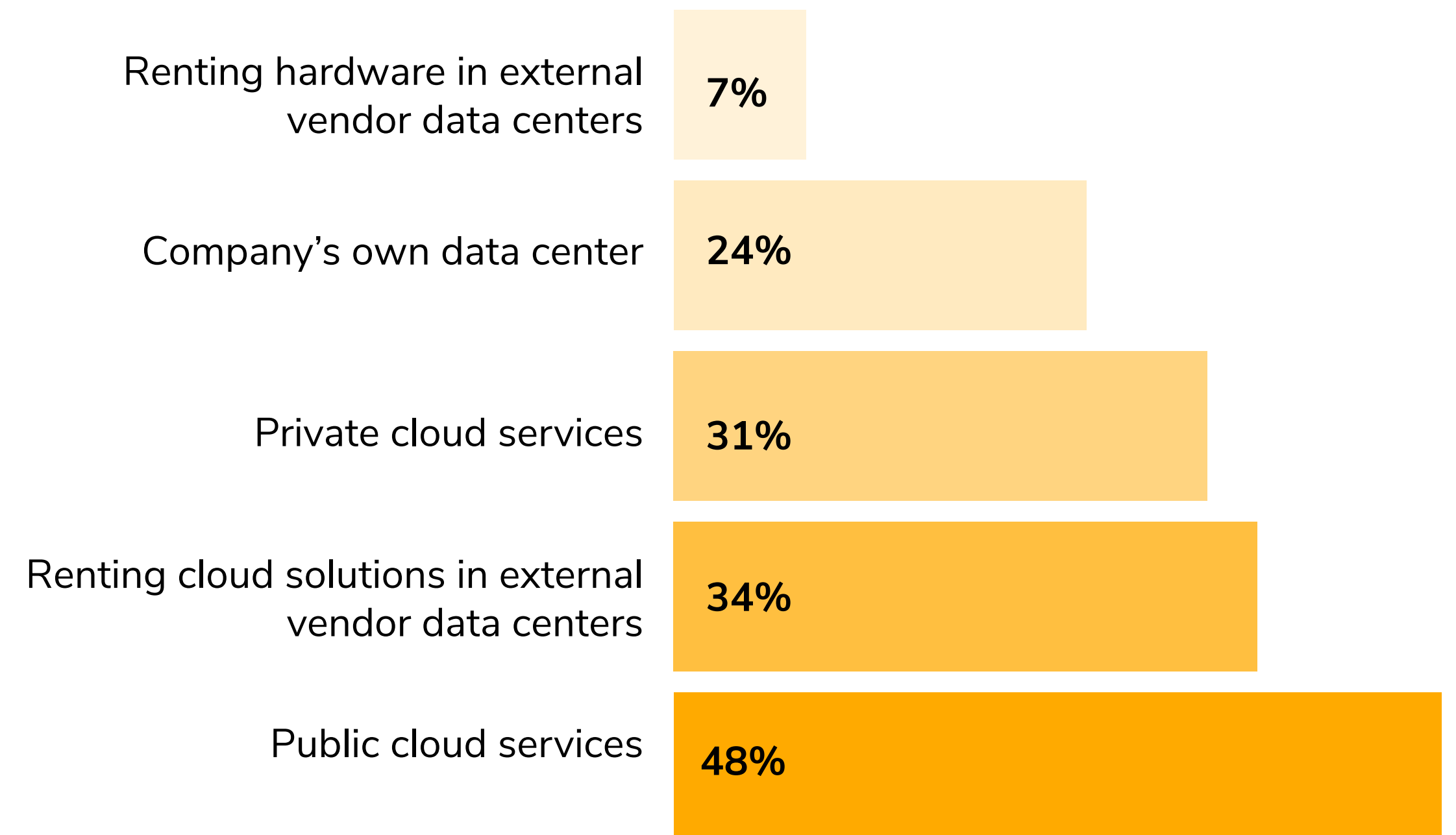


Use of Cloud Solutions

60% of respondents use cloud solutions in their business. Large companies use them more than others.

The most popular are public cloud services. Whilst data storage is amongst the most recognized IT resources (78%) only 60% of executives mention that they use cloud solutions.

What type of cloud solution is your company using?



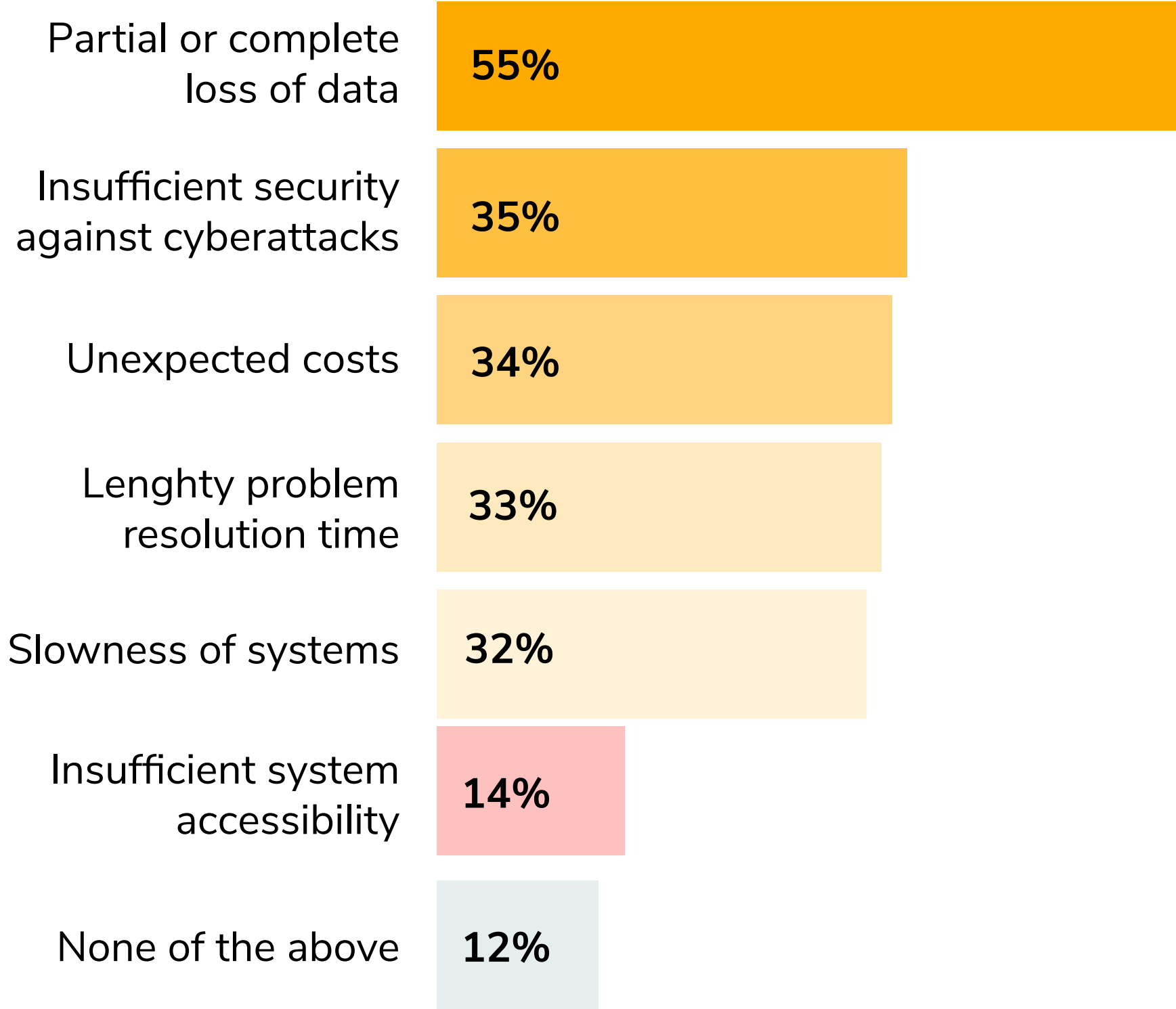
Areas of Concern

Majority of respondents (55%) are concerned about the risk of partial or complete loss of data.

Other major risk areas are insufficient security against cyber-attacks, unexpected costs, and lengthy problem resolution time



Which IT system risks are you most concerned about?

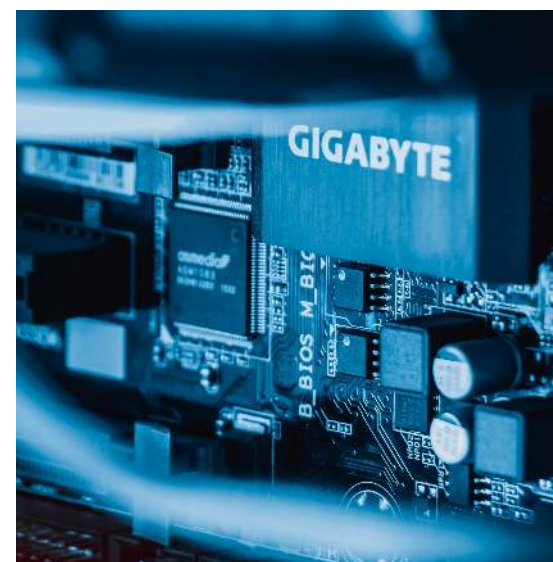


Expected IT Infrastructure Investments

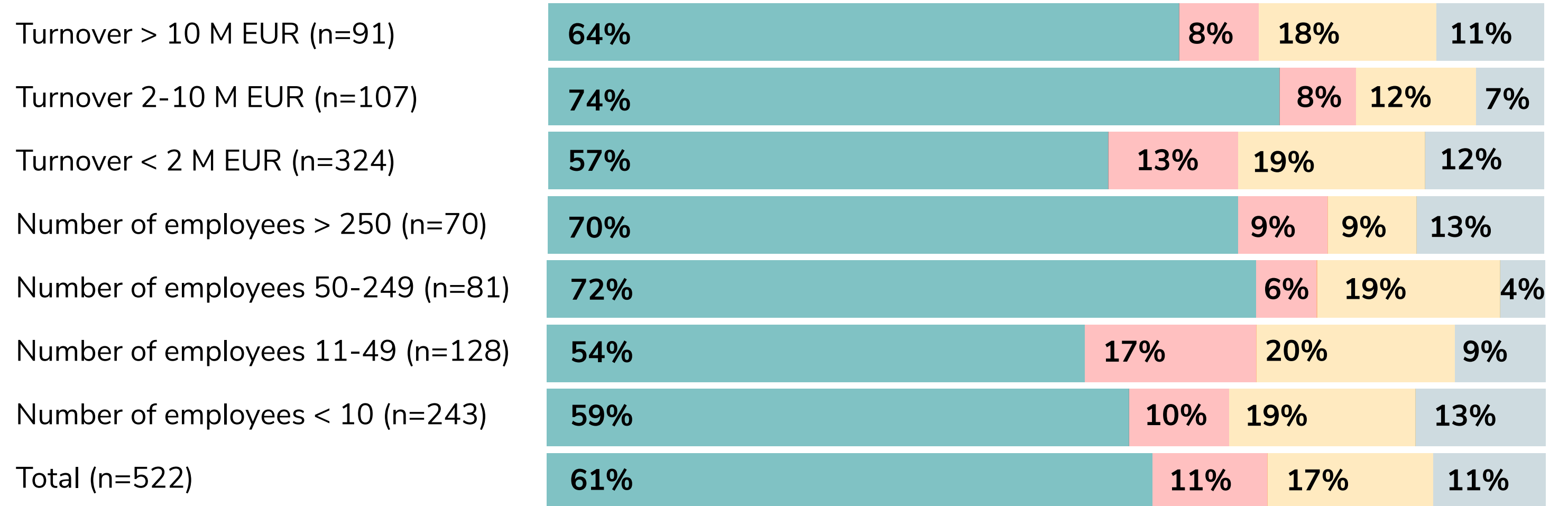
Most executives believe that IT infrastructure investments will grow.

51% of respondents who expect investment increase anticipate a growth rate of 10%, but 26% expect a 20-50% growth.

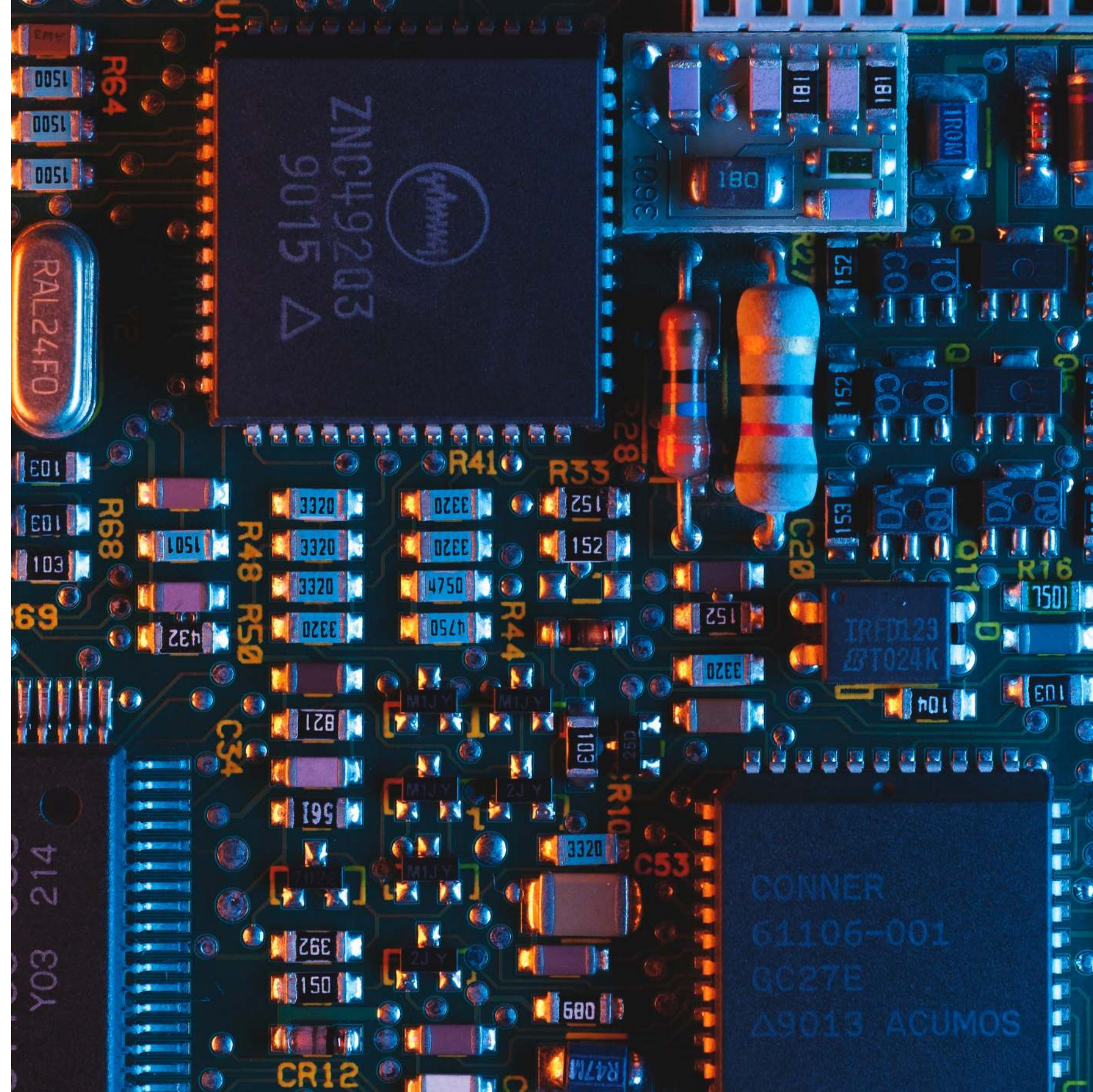
Large companies expect a larger cost increase than small and medium companies.



How will IT infrastructure maintenance costs change in your company in the coming years?



■ Will grow
 ■ Will decrease
 ■ Will not change
 ■ Difficult to say



The survey also showed that companies that use external IT vendors have rated them higher than their own IT personnel in three dimensions – **they are more innovative, more professional, and more knowledgeable.**

We will be happy to show this in action.

If you want to learn more about how modern IT infrastructure solutions can improve your company's efficiency and competitiveness – get in touch!



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